

# Precise™ Application Service Dashboard

Performance Management for multi-tiered interlinked applications

## Overview

The Precise Application Service Dashboard offers an integrated application performance management (APM) solution for multi-tier interlinked applications (for example Services Oriented Architecture (SOA) based applications or complex Web applications) via a customizable, portal-based dashboard. Built on open standards technology (JSR-168), this solution aggregates data from multiple sources (e.g., database, storage, and application server tools) across the Precise Application Performance Management product suite to deliver next-generation APM capabilities on a single console. By harnessing disparate performance data, the Precise Application Service Dashboard empowers administrators to identify and resolve performance problems anywhere in an application before they impact user or business productivity.

To minimize the complexity of application performance management, the platform- and browser-independent Precise Application Service Dashboard provides robust customization features. Administrators decide what they want to see and how they want to see it. Using advanced filtering capabilities, individuals can assemble role-based page views from a list of portlets derived from Precise APM products. Further, administrators can define and display the metrics they require on multiple user-defined tabs. This solution offers additional personalization features such as user interface skin selection for look-and-feel flexibility. Powered by Precise's performance management technologies, the Precise Application Service Dashboard enables organizations of varying sizes to improve productivity, simplify administration, and lower the total cost of APM. The solution is easy to use and deploy, offering simplified installation, automated configuration, and Web-based support. The Precise Application Service Dashboard is the

answer for improving enterprise-wide business intelligence relevant to optimizing application performance.

## Benefits

The Precise Application Service Dashboard offers an integrated APM solution for multi-tier architecture environments via a customizable, portal-based dashboard. Built on open standards technology (JSR-168), this solution aggregates data from multiple sources across the Precise Application Performance Management product suite to deliver next-generation APM capabilities on a single console.

Using Application Service Dashboard, administrators can view the performance of multiple applications and database instances without the need to switch between different views.



Figure 1 Using Application Service Dashboard, administrators can view performance data from heterogeneous database instances. For example, they can see top Oracle and SQL Server activities in the same display.

The Application Service Dashboard provides administrators an easy way to view the top activities

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across an environment, such as top SAP transactions, top Oracle activities, top SQL Server activities, top Tuxedo services, top Citrix applications, top Web URLs and more. Administrators can customize the dashboard per their specific job function.

## Features

- Aggregates data from multiple sources across the Precise Application Performance Management product suite to deliver next-generation APM capabilities on a single Web-based management console
- Features a customizable portlet-based dashboard interface with data selection and filtering capabilities
- Provides a comprehensive view of application performance without the need to access multiple data sources separately
- Harnesses easy-to-use, standards-based portal technology (JSR-168), empowering administrators to identify and resolve performance problems anywhere in the application before they impact user or business productivity
- Reduces performance management complexities via centralized functionality that improves productivity, simplifies administration, and helps lower the total cost of enterprise APM
- Optimizes performance management from start to finish— from proactive monitoring and problem detection to problem isolation, analysis, and resolution



Figure 2 The Application Service Dashboard can be customized to display data in multiple formats, such as a pie chart, a bar chart, and a table.

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## System requirements

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### Solaris™

Computer	UltraSPARC server
Operating system	Solaris 8, 9, and 10
Memory	1GB RAM (higher recommended)—on server
Available disk space	400 MB—on server

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### Linux®

Computer	Intel® Pentium® 4 processor or compatible
Operating system	SUSE Linux Enterprise Server 8.0, 9.0 and Red Hat® Enterprise Linux 3.0, 4.0
Memory	1GB RAM (higher recommended)—on server
Available disk space	400 MB—on server

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### Windows®

Computer	Intel Pentium 4 processor or compatible
Processor speed	2 GHz or equivalent (higher recommended)
Operating system	Microsoft® Windows 2000 Server, Windows Server 2003, Windows XP
Memory	1GB RAM (higher recommended)—on server
Available disk space	400 MB—on server

## About Precise Software Solutions

### Commitment, Focus, Experience

For over 15 years Precise Software Solutions has helped our Global 2000 customers manage business performance in complex, heterogeneous environments, assuring availability and business continuity. Precise offers a complete solution – from discovery through ongoing management – that allows our customers to focus on their core business. We offer the broadest platform support, in terms of enterprise application, operating system, database, and development environment coverage. Precise is the solution of choice for IT as an organization-wide standard for application management.

Visit our Web site

[www.precise.com](http://www.precise.com)

To speak with a Product Specialist in the U.S.

Call toll-free 1 (877) 845 1886. For specific country offices and contact numbers, please visit our Web site.