

TRANSACTION PERFORMANCE MANAGEMENT

A fresh perspective in Application Performance Management

SUPPORTS most ERP and CRM Solutions, OS, DB, Web and Application Servers

MANAGES the performance of transactions across complex heterogeneous environments

QUICKLY drills down to root-cause server, method call, sql query or storage level details

SUGGESTS fixes and provides “what-if” analysis to accelerate problem resolution

IT has monitors for everything, but the fact is you can't solve problems by watching them more intensely. Traditional approaches to Application Performance Management focus on technology silo monitoring and alerting for infrastructure problems, with no linkage to business impact. Problems still arise. Business is still impacted. The application performance problem is still unsolved. Ensuring the performance of each and every transaction requires a fresh perspective in application performance management that moves beyond the silo-based approaches of the past.

Overview

The modern enterprise relies on multitier applications— with transaction paths crossing client, Web, database, middleware, networking, and storage elements— for critical business operations. Application slowdowns are a painful and chronic problem that costs companies revenue, resources, and operating budget.

Application availability and consistent high performance are imperative, yet traditional approaches fail because they focus on managing various tiers of IT infrastructure, not the important transactions that traverse them. By managing from the transaction perspective, Precise offers an Application Performance Management (APM) solution that delivers IT the information it needs to manage complex application

environments, and solve the right problem using the right resources at the right time.

A Comprehensive Approach

Precise's solution takes a comprehensive approach to managing today's complex, distributed and loosely coupled applications. Using a suite of integrated components, it provides a framework to report on and manage every component which affects transaction performance. Transaction Performance Management (TPM) from Precise supports custom and packaged applications, middleware, databases, storage, and more—across all major OS, application, server, and storage platforms.

Unlike isolated point-solutions or resource intensive local efforts, Precise TPM allows Service Level



Tier-based SLA's can't work. 99% network uptime doesn't equate to 99% application availability.

Agreements (SLAs) to be managed based on what matters—business transactions—not on the availability or performance of random bits of IT infrastructure. Designed for non-intrusive monitoring of production environments, the Application Performance Management solution reports directly on end-user response times, identifies emerging performance bottlenecks within or across tiers, and provides actionable advice when application performance departs from targets or norms.

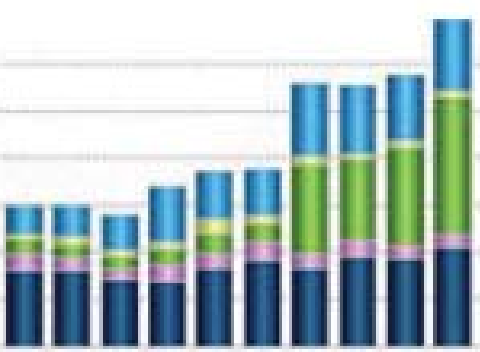
Benefits

Transparency

Transparency means more than just a pretty dashboard. Transparency is a common language between business and IT to provide shared insight into performance problems and accelerate their resolution. Precise uses a Common Transaction Model to give business and IT the ability to clearly see where critical transactions spend time and how well they are performing against business expectations, providing a whole new perspective on your complex infrastructure.

Resolution

No more needle in the haystack. Most of IT time is spent on chasing the solution to problems. Precise helps IT drill into the transaction path to see detailed root-cause information to solve performance problems quickly. Precise's automated knowledge-base identifies a list of suspects causing the slowdown, recommends corrective actions, and presents "what-if" impact scenarios of those corrective actions to further reduce mean time to repair.



High-level trending and analysis, coupled with deep-drill down capabilities, enabled game changing problem prevention.

Prevention

An ounce of prevention is worth a pound of cure. The more problems you can avoid, the more time your team has to focus on other strategic projects. Precise TPM accelerates the mean time to repair for problems you have today, and reduces the number of problems your team will need to face going forward. Precise's Performance Warehouse aggregates transaction performance data so IT can identify intermittent or seasonal problems before they ever impact the end user. Performance Warehouse data can also be used to assess the impact of configuration changes prior to deployment.

We've got you covered

Experience

Precise pioneered the APM market. For almost 20 years we have helped our Global 2000 customers manage business performance in complex, heterogeneous environments, assuring availability and business continuity.

Depth, Breadth, Diversity

Precise Transaction Performance Management is built to accommodate today's heterogeneous environments. Count on it to aggregate, correlate, analyze and report application-relevant information across your complex infrastructure.

About Precise

Precise delivers transaction transparency, fastest time to-repair and game-changing problem prevention to customers worldwide. With Precise business and IT can clearly see where critical transactions spend time and how well they are performing against business expectations, providing a whole new perspective on complex IT infrastructure.



Visit our Web site
www.precise.com

To speak with a Product Specialist
 Call toll-free **1 (877) 845 1886**
 within the U.S., or visit our website
 to find an office nearest you.